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Member Guide to the Commons Communities interface

The Commons Communities online platform is designed to help folks in small towns self-organize, to save \$\$\$ and CO₂ while strengthening their broader community.

This Guide can help you use the tools to help the Commons help you, your neighbors, and your community.

If you have specific questions, ask your Commons Manager, who you can reach easily, once you're logged in.

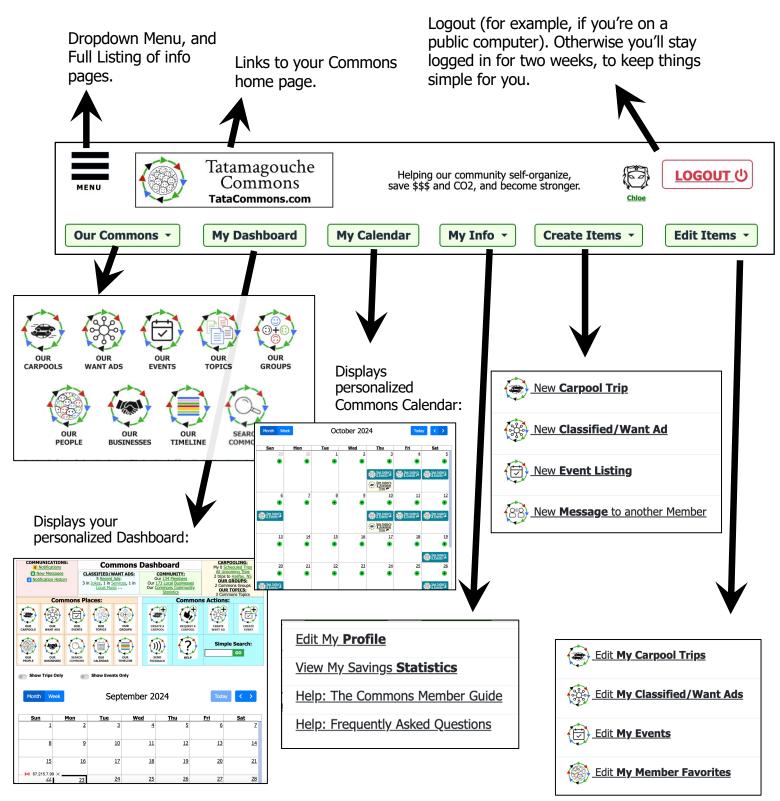
Sections:

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Navigation Header

This Header appears at the top of nearly every page, giving you consistent access to the Commons resource. Submenus help you get what you want, find your way back, drill down, or get context.





Your Dashboard

This **Dashboard** serves as your personal "home page" for the Commons, proving a snapshot of what's happening, and linking to what you need.

Displays communications waiting for your attention, with links.



NotificationsNew MessagesNotification History

COMMUNICATIONS:

Displays Classified Ads information – and links to the wider Classifieds

Community numbers, and links to interesting lists

Your Carpools, upcoming available Trips, and Groups and Discussion Topics.



Commons Dashboard

CLASSIFIED/WANT ADS:

5 Recent Ads: 3 in Jokes, 1 in Local Music, 1 in Services ...

COMMUNITY:

Our 135 Members
Our 169 Local Businesses
Our Commons Community
Statistics

CARPOOLING:

My 0 <u>Scheduled Trips</u>
<u>All Upcoming Trips</u>
1 trips to <u>Halifax</u>, NS **OUR GROUPS:**

2 Commons Groups

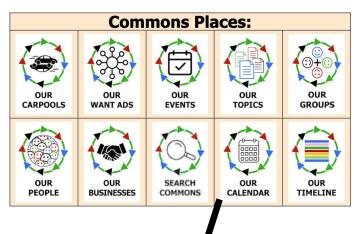
OUR TOPICS: 3 Commons Topics

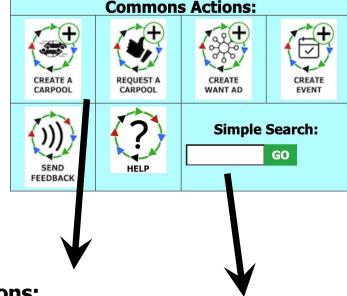


Your last shared Trip was on **Jun 14**, from **Tatamagouche** to **Truro, NS**, with **Susan Stephen**.

You can <u>Favorite or Not</u> any Traveler, for future reference.

Skip





Displays:

Timeline

Carpools
Want Ads
Event Listings
Topic Listings
Group Listings
Member Listings
Business Listings
Search
Calendar

Actions:

Offer New Carpool Request a Carpool Create a Want Ad Create a New Event

Search:

Commons
Search is simple,
its result
segmented, and
is surprisingly
powerful. Try it!



Community Calendar

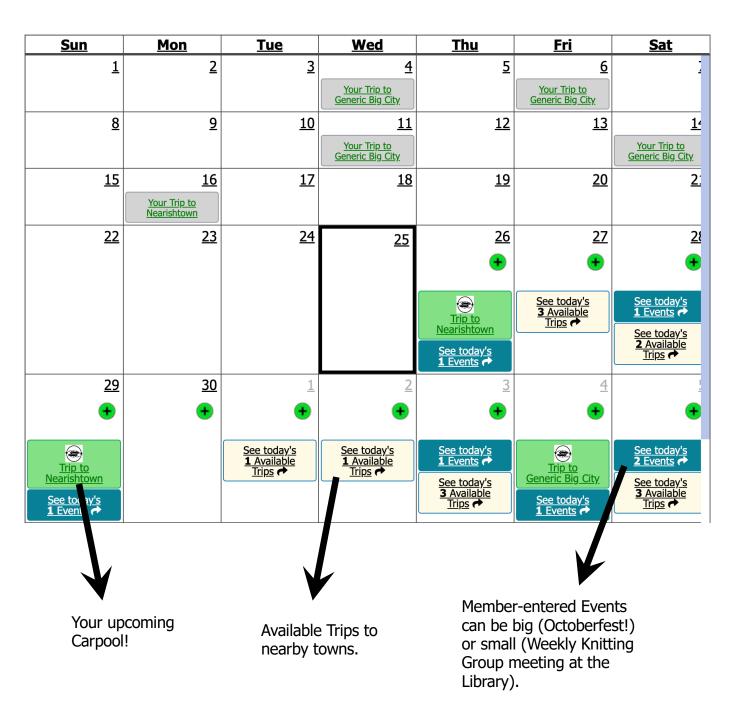
The Community Calendar is both specific and general. Specific, in that it highlights any Carpooled Trips that belong to you. General, in that it displays Commons community Events (entered by our Members), and Commons-wide Available Trips. All listed items are entered by our Members.

Month Week

September 2024



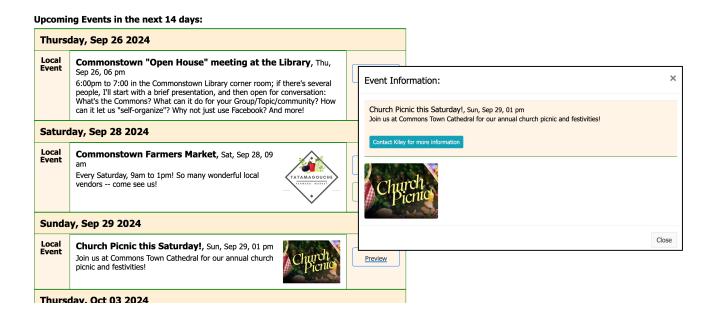




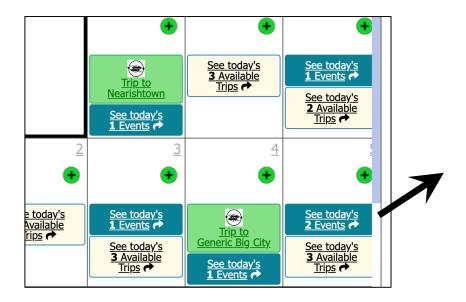


Commons Community Events

Event Listings:



Also in the Calendar:



Member-entered
Events can be big
(Octoberfest!) or small
(Weekly Knitting Group
meeting at the Library).
Any member can post
any Community Event.

Please report any misuse of the open Commons Calendar to the Commons Manager.



Communications

Commons Internal Messages, Notifications, & Announcements

- Member to Member Messaging (like Q&As from other Members about Carpool Trips, or Classified Ads, services, upcoming plans, and the like) are kept internal to the site. This is not email – but rather private messaging between a Member and another Member of the Commons community.
- **Notifications** are generated by the system to alert you to a change on a Trip you're planning, or a reminder that you requested, or an option (like "Favorite or not"), etc.; they are automated messages from the Commons to you, about your own events.
- Announcements are generally about the Commons itself, or about the community behind it.

Commons External Notifications: Emails & SMS Text Messages

Currently, the Commons sends personalized messages to each member via email, and uses SMS only by the request of the Member.

The Weekly Commons Email

Once a week, we send you a personalized overview of your upcoming Carpool Trips, available Trips, recent new Classified Ads, and upcoming Events. It's a lot like having your Member Dashboard arriving in your email, but more text-y. Receiving these emails is a requirement for Membership. The only way to "opt out" of these emails is to deactivate your account (in "My Profile" in the Header).

Carpool Trip-associated Emails

- a) We send an email when someone Joins any Trip you have planned and posted, or if there is a drastic change of some kind (a passenger drops out, a Driver cancels, or something else). Soon, if you choose, we can SMS/Text your phone for any of these.
- b) On the day before any Trip's departure, we email each Traveler, specifying the Driver and any other Passengers, and a copy of the Trip Chat discussion the Travelers had, selforganizing that Trip. If you included your cell phone number in the Chat, it is included in that email to the other Travelers; same with your email address.
- c) Once again, only by deactivating your account can you "opt out" of these messages.

Other Emails

We we will, on occasion, send out informational emails (improvements, interface changes, milestones, regional events, new supporters and sponsors, etc.) – these are infrequent, and these are easy to "opt out" of, via your Profile.



Commons Carpool Trip Types



Standard Shared Trip

Errands, appointments, shopping, and return. Two to six hours in town, depending – but mostly not lingering. Meeting place, Leave time, and Return time to be arranged in the Trip Chat by all participants, led by the Driver.



Commuter Trips

The same Trip, at the same time, repeated routinely. Generally one shift long, with travel time on either side. Sometimes you stop at the store on the way home. We make it easy for the Driver to list these repeated Trips. Each day becomes an individual Trip that other commuters (and other travelers who might want to spend the day in town) can Join. Commuter carpoolers can save the most \$\$\$\$ and CO2!



Request a Carpool

Nobody going your way yet? Put in a request! The farther ahead you can post your request, the more likely that someone will see it, and adjust an adjustable trip in order to split the costs and have some company.



Commons Groups & Topics & Discussions



Commons Groups

Local groups are created by any Member, and then populated by the organizer by inviting other Commons Members. Groups can be private or open to other Members; each Group gets its own discussion and participation area, with images, documents, and links.

Create **New Post** to this Group

Add **New Link** to this Group

Upload **Your Document/Photo**to this Group



Commons Topics

Topics are designed to be Commons-wide, for Members to share files, images, documents, and discussion regarding communitywide issues. Create a **New Post** for this Topic

Add a **New Link** to this Topic

Upload **an Image or Document**for this Topic

Add your two cents to the Bulk Purchase Coordination discussion: Send Discussion so far: Michael Jensen: This sounds very sensible, for some things. I wonder if, for example, Dexter's could do something around a whole cow... (16 Jul, 15:32 PM) Manager: Sorry that Jamieson's is gone -- she could have organized something for Speerville... (16 Jul, 16:57 PM) Reply Manager: Great idea! (17 Jul, 19:39 PM) Reply

Discussion areas, in Groups & Topics

"Threaded" discussions, where you can reply to a comment, are the norm, in both Groups and Topics. As the Commons grows, we will see how best to make this feature elegant and useful.



Chat



The Heart of Self-Organizing

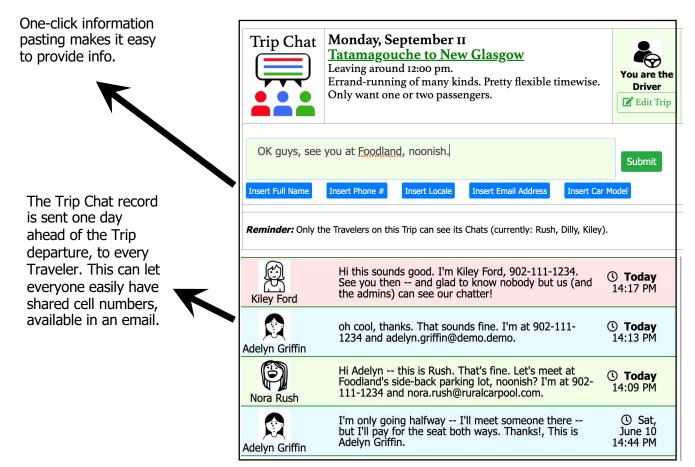
Members can use the Commons to share plans, share perspective, or share advice, by using its communications tools, notably Chat.

In the Commons Carpool, the "Trip Chat" can only be seen by its Trip's Travelers, who can share contact details, meeting plans, and trip logistics, as appropriate. Remember, the Driver is not a taxi – and indestination transit is up to each Traveler to arrange.

In the Commons Classifieds, Chat can be seen by everyone, and allows Members to respond to a posted Ad, or to announcements public conversation about the posted Ad (or announcement, or notices, or other activities).

Use Chat when others are involved in a shared item; use Commons Messaging when directly communicating with another Member.

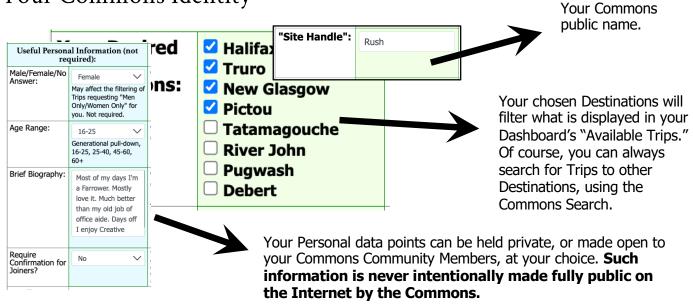
Note: This information is never intentionally made available on the general public Internet, nor should you share without permission from everyone involved.





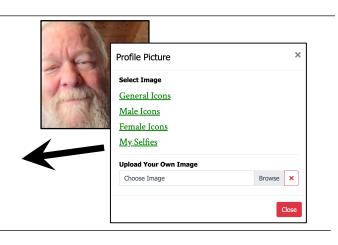
Personalizing

Your Commons Identity

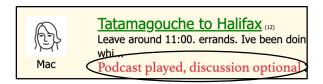


Your Commons Avatar

You have to use <u>some</u> image to represent yourself in the Commons, but it doesn't have to be a selfie. Choose from our collections of male, female, and general avatars. Or, use the "Choose Image" option, to upload and appropriately size any image you have on your computer -- a Selfie, or a picture of you as a kid, or a picture of any animal, vegetable, mineral, or alien.



Special Trip Requests:



As the Driver, you can request that your Trip be a Women-Only Trip, a Men-Only Trip, a Mostly-Quiet Trip, a CBC-1 Trip, an only-Gaelic-speaking Trip, a Pig-Latin-Only Trip, an Only Smokers Trip, or any other restriction you would like.

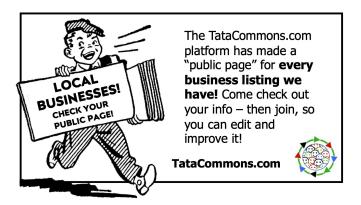
Personal Choices:

Nobody is required to be a passenger in anyone's vehicle, nor to be a Driver for anyone if they are unpleasant. Anyone is allowed to cancel a Trip – but recognize that you may be causing trouble that way, in a small community.

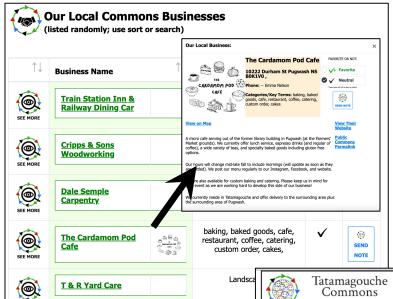
Also: "Masks On Inside the Car" is the expectation. Only if everyone agrees ahead of time, in the Trip Chat, should any individual take off their mask.



Local Businesses



Inside the Commons:



Local Businesses have basic information provided by the Commons, to be edited by the local business owner. Their information is searchable by Members, and each business can have control of its own information.

But not only is their information available inside the Commons, like an enhanced telephone book, but a basic version is made public on the Commons site.

This means that local microbusinesses – like a hairdresser, or handyman, or a roofer, or a plumber – can easily produce a Google-ready Web page, while the larger businesses with existing Websites just boost their searchability.

This **Public Business Page** is a community service from <u>TataCommons.com</u>, our small

For the Public:

You provide images, a description of your services, products, crafts, or expertise...

<u>We'll</u> invite Google to index this Public webpage of yours!





Members

Members are what this project is all about, and we try to enable maximum individual control of one's own membership.

We also want to be sure that it's easy to connect with other Members, to send a message, or answer a Want Ad, or connect for a Carpool. We want to be sure it's easy for Members to benefit from belonging to community Groups. We want to be sure it's easy to post an upcoming Event, or meeting, or pancake breakfast.

If you've read this far: Thanks! And if you have any suggestions for improving the above, let the Manager of your Commons know!

